

Subject:	Healthwatch Report on Service User Perspectives of Patient Transport Services (PTS)		
Date of Meeting:	01 February 2017		
Report of:	Executive Lead for Strategy, Governance & Law		
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Ward(s) affected:	All		

FOR GENERAL RELEASE

1. PURPOSE OF REPORT AND POLICY CONTEXT

- 1.1 Healthwatch Brighton & Hove has recently published a report on service user perspectives of Patient Transport Services (PTS) before and since the new PTS contract began in April 2016.
- 1.2 Healthwatch has requested that this report be presented to the HOSC (the report is attached as **Appendix 1**).

2. RECOMMENDATIONS:

- 2.1 That the Healthwatch Brighton & Hove report on service user perspectives of Patient Transport Services be noted.

3. CONTEXT/ BACKGROUND INFORMATION

- 3.1 See **Appendix 1**.

4. ANALYSIS & CONSIDERATION OF ANY ALTERNATIVE OPTIONS

- 4.1 Not applicable to this report for information.

5. COMMUNITY ENGAGEMENT & CONSULTATION

- 5.1 The Healthwatch report (**Appendix 1**) includes extensive engagement with local service users.

6. CONCLUSION

- 6.1 Members are asked to note the Healthwatch report on service user perspectives of PTS.

7. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

7.1 None to this report for information.

Legal Implications:

7.2 None to this report for information.

Equalities Implications:

7.3 None to this report for information.

Sustainability Implications:

7.4 None to this report for information.

Any Other Significant Implications:

7.5 None to this report for information.

SUPPORTING DOCUMENTATION

Appendices:

1. Healthwatch report on service user perspectives of Patient Transport Services

Documents in Members' Rooms

None

Background Documents

None

